LEO Learning Environment Online
Supported Browsers

Google Chrome
Mozilla FireFox 3 +
Safari 3, 4 and 5
Internet Explorer 7 & 8
Select “LEO Learning Environment” and click “Go” to reach the log in page.
Login to LEO with your ACU network user name and password:
e.g. (Username: S01234567)
Navigation
This is the LEO Home Page.
“Shows recent activity for each of your units. It also shows forum posts and lists key unit information.”
Site Pages

**Tags:** A Tag list is automatically generated from LEO users' profiles.

**Site news:** Is managed and provides access to general news and announcements about LEO.
My Profile

- **View profile**: View your user profile.
- **Forum posts**: provides access to your posts and discussions.
- **Blogs**: View all your entries and create a new blog entry.
- **Messages**: Access your messages and contacts.
- **My private files**: Provides access to files that can be shared across units.
My Units

Access your units.
Settings Block

Here you may
- Access your profile settings,
- Change your password
- Configure your notification methods for incoming messages
- Access to Blogs
Settings Block

My profile settings
- Using Edit profile, you can adjust the settings that affect the way other users view your profile details.
Settings Block

**Messaging**
- Involves determining how your individual communications are received and presented.
Resources Block

Provides links to additional help facilities like the
- LEO Guides for Staff
- LEO Guides for Students
- Library
- Technical Support
LEO Guides for Students

This provides an outline of what LEO does and how best to use it.
Technical Support Area

ACU provides an email and telephone support service for students and staff through its commercial provider, Androgogic.

1. Support for Learning Environment Online (LEO)
   - Phone: 1800 246 442
   - Operating hours:
     - 8am-10pm (AEST) Monday to Friday (except for public holidays)
     - 9 am - 5 pm (AEST) Saturday, Sunday and Public holidays
   - Closed: Good Friday & Christmas
Technical Support Area

Service and Support Link
- Provides Access to a “New request” email window and a Knowledge base facility.
Further assistance:

Please contact either:

Lecturer in Charge of your Unit;
The LEO Support Desk

The Support Desk operating times are:

* Monday to Friday, 8am - 10pm (AEST)
* Weekends and Public Holidays, 9am - 5pm (AEST)
  Closed: Good Friday & Christmas

For Support Desk enquiries please contact us via:

* Web Support: http://leosupport.acu.edu.au
* Telephone: 1800 246 442